



Warranty/Refund Information - Limited Warranty

VALCRUM, LLC warrants to Customers that all products sold will be free from defects in material and craftsmanship. This warranty is limited to products installed on trailers licensed for on-highway use under normal use and service. This warranty extends for a period of one year from the date of manufacture.

The Customer's exclusive remedy under this warranty shall be the repair or replacement of VALCRUM's products, but not the cost of removal or installation. VALCRUM, LLC reserves the right to require that all warranty claim components are available and/or returned for review and evaluation. VALCRUM, LLC shall not be liable for any claim, whether arising from breach of contract or warranty or claims of negligence or negligent manufacture, in excess of the purchase price. In no event shall VALCRUM, LLC be liable for special, incidental, indirect, or consequential, or collateral, losses or damages of any kind.

This limited warranty is in lieu of all other warranties or conditions, expressed or implied, including any implied warranty of merchantability or fitness for particular purpose. This is the only warranty offered by VALCRUM, LLC and no VALCRUM, LLC employee or representative is authorized to extend additional warranty terms on behalf of VALCRUM, LLC .

For all warranty returns and refunds, please call and request an RGA (return good authorization number). Customers must print and fill out the following form with all required information before any warranty/refunds can be honored, please include copy with return. All returns and refunds must also include a copy of purchase receipt and/or sales order number. All freight should be pre-paid and parts should be sent to the address below. Please allow up to 3-4 days for any refund.

Valcrum, LLC
Warranty Dept
12320 Barker Cypress, Rd Ste 600-105
Cypress, TX 77429
281-407-0603 Ext 704



Date	<input type="text"/>	RGA #	<input type="text"/>
Customer Name	<input type="text"/>	Account Number	<input type="text"/>
Contact Name	<input type="text"/>	Email	<input type="text"/>
Address	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
		Zip	<input type="text"/>

	Part Number	Qty	Comments
1)	<input type="text"/>	<input type="text"/>	<input type="text"/>
2)	<input type="text"/>	<input type="text"/>	<input type="text"/>
3)	<input type="text"/>	<input type="text"/>	<input type="text"/>
4)	<input type="text"/>	<input type="text"/>	<input type="text"/>
5)	<input type="text"/>	<input type="text"/>	<input type="text"/>